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EDPL acts as an "intermediary" solely to assist customers in gathering travel information, determining the availability of travel-related products and services, making legitimate reservations, or otherwise transacting business with travel suppliers, and for facilitating travel requirements. You acknowledge that EDPL merely provides intermediary services to facilitate services to you. EDPL is not the last mile service provider to you, and therefore EDPL shall not be deemed responsible for any lack or deficiency of services provided by any person or entity, including airlines, hotels, activity providers, or similar agencies that you engage or hire from the content available on the Site.

****USE OF THE WEBSITE****

As a condition of your use of this website, you warrant that:

- You possess the legal authority to create a binding legal obligation and enter into these terms of use.

- You will use this website in accordance with the terms of use.
- You will use this website to make only legitimate reservations for yourself or for another person for whom you are legally authorized to act.
- You will inform such other persons about the terms of use that apply to the reservations you have made on their behalf, including all rules and restrictions applicable thereto.
- You will provide your proper and accurate name (as per passport or any other office ID), address, email ID, and cell number. You will be solely responsible for the information provided, and in case of any error or mistake in the provision of information, EDPL will not be liable for the same.
- All information supplied by you on this website is true, accurate, current, and complete.
- If you have an online account with this website, you will safeguard your login details – login ID and password – and will supervise the same. You will be completely responsible for any use or misuse of your account by you or any other person other than you.

EDPL retains the right, in its sole discretion, to deny access to this website and the services we offer at any time without notice and for any reason, including, but not limited to, violation of these terms of use.

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Upon transacting on the site, you will receive an e-mail from EDPL informing you of the status of your transaction. The e-mail will be sent to the e-mail address provided by you, and EDPL is not responsible for the receipt of the said e-mail in your inbox. You will have to take due care and caution. You are responsible for entering the proper and accurate contact details, including your name (as per passport), email ID, to ensure that we can effectively communicate with you.

The customer acknowledges that the SMS (Short Messaging Service) provided by EDPL is an additional facility provided for the customer's convenience. It is not mandatory under the law in force to provide SMS service alerts to the customers. In case you do not receive any SMS for whatsoever reason, EDPL is not liable for the same.

EDPL is not responsible for providing information on any change in flight schedules, cancellations, or the status of airline/hotel, etc.

Any grievance regarding the service should be communicated as per the grievance policy laid out herein.

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